

# Hurricane Preparedness

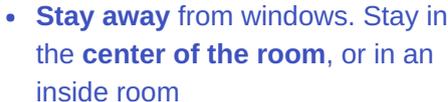
## Tips for Before, During, and After the Storm

### BEFORE

#### #1 Make a home inventory

-  Review your **policy** with your insurance agent to determine if you have adequate coverage
-  Make sure you have a current copy of your **declarations page** which will have your policy number, your agent's number and Louisiana Citizens contact info
-  **Repair** loose boards, shingles, shutters, downspouts - these items could become greater problems in high winds or torrential rain.
-  Check to make sure your **emergency** equipment is in working order, including a battery-powered radio, flashlights, extra batteries, medicines, first aid, a week's worth of non-perishable food and water
-  Program all emergency phone numbers including Louisiana Citizens **1-888-568-6455**
-  Have an **evacuation plan** and include plans for your pets. Research pet-friendly hotels and shelters in case you need to evacuate
-  Charge your **cell** phone and fill your car with gas

### DURING

-  Check on **family** members and friends
-  **Keep** windows and doors closed at all times and, if possible, boarded up with wooden or metal shutters
-  **Avoid flood** water as it may be electrically charged from downed power lines
-  If not in an area recommended for evacuation and you plan to stay at home - Stay **informed** by listening to weather alerts
-  **Stay away** from windows. Stay in the **center of the room**, or in an inside room
-  If advised to **evacuate**, go as soon as possible. Retain all related receipts. They may be considered in your claim

### AFTER

-  Check to be sure all **family** members are safe
-  **Notify** Louisiana Citizens as soon as possible of any damages by reporting to your agent, **24/7 online** reporting at: [www.lacitizens.com/claims-center/report-a-loss](http://www.lacitizens.com/claims-center/report-a-loss) or by calling: **1-888-568-6455**
-  Create a list of damaged property. If possible, take photos and/or video. **Do not dispose** of damaged items without prior approval from your Louisiana Citizens Claim Representative
-  If there was an **evacuation**, wait for official notice that it is safe to re-enter your home
-  Keep an accurate **record** of any temporary repairs or expenses incurred to prevent further damage to your property. They may be considered in your claim
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### HELPFUL LINKS

- <http://www.lacitizens.com>
- <http://www.redcross.org>
- <https://www.weather.gov>
- <https://ready.gov/hurricanes>
- <https://www.nhc.noaa.gov>

