# Hurricane Preparedness

**Tips for Before, During, and After the Storm**

## BEFORE

### #1 Make a home inventory

- Review your policy with your insurance agent to determine if you have adequate coverage.
- Make sure you have a current copy of your declarations page which will have your policy number, your agent’s number and Louisiana Citizens contact info.
- Repair loose boards, shingles, shutters, downspouts - these items could become greater problems in high winds or torrential rain.
- Check to make sure your emergency equipment is in working order, including a battery-powered radio, flashlights, extra batteries, medicines, first aid, a week’s worth of non-perishable food and water.
- Program all emergency phone numbers including Louisiana Citizens 1-888-568-6455.
- Have an evacuation plan and include plans for your pets. Research pet-friendly hotels and shelters in case you need to evacuate.
- Charge your cell phone and fill your car with gas.

## DURING

- Check on family members and friends.
- If not in an area recommended for evacuation and you plan to stay at home - Stay informed by listening to weather alerts.
- Keep windows and doors closed at all times and, if possible, boarded up with wooden or metal shutters.
- Stay away from windows. Stay in the center of the room, or in an inside room.
- Avoid flood water as it may be electrically charged from downed power lines.
- If advised to evacuate, go as soon as possible. Retain all related receipts. They may be considered in your claim.

## AFTER

- Check to be sure all family members are safe.
- If there was an evacuation, wait for official notice that it is safe to re-enter your home.
- Notify Louisiana Citizens as soon as possible of any damages by reporting to your agent, 24/7 online reporting at: www.lacitizens.com/claims-center/report-a-loss or by calling: 1-888-568-6455.
- Create a list of damaged property. If possible, take photos and/or video. Do not dispose of damaged items without prior approval from your Louisiana Citizens Claim Representative.
- Keep an accurate record of any temporary repairs or expenses incurred to prevent further damage to your property. They may be considered in your claim.

## HELPFUL LINKS

- http://www.lacitizens.com
- http://www.redcross.org
- https://www.nhc.noaa.gov
- https://www.weather.gov
- https://ready.gov/hurricanes

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